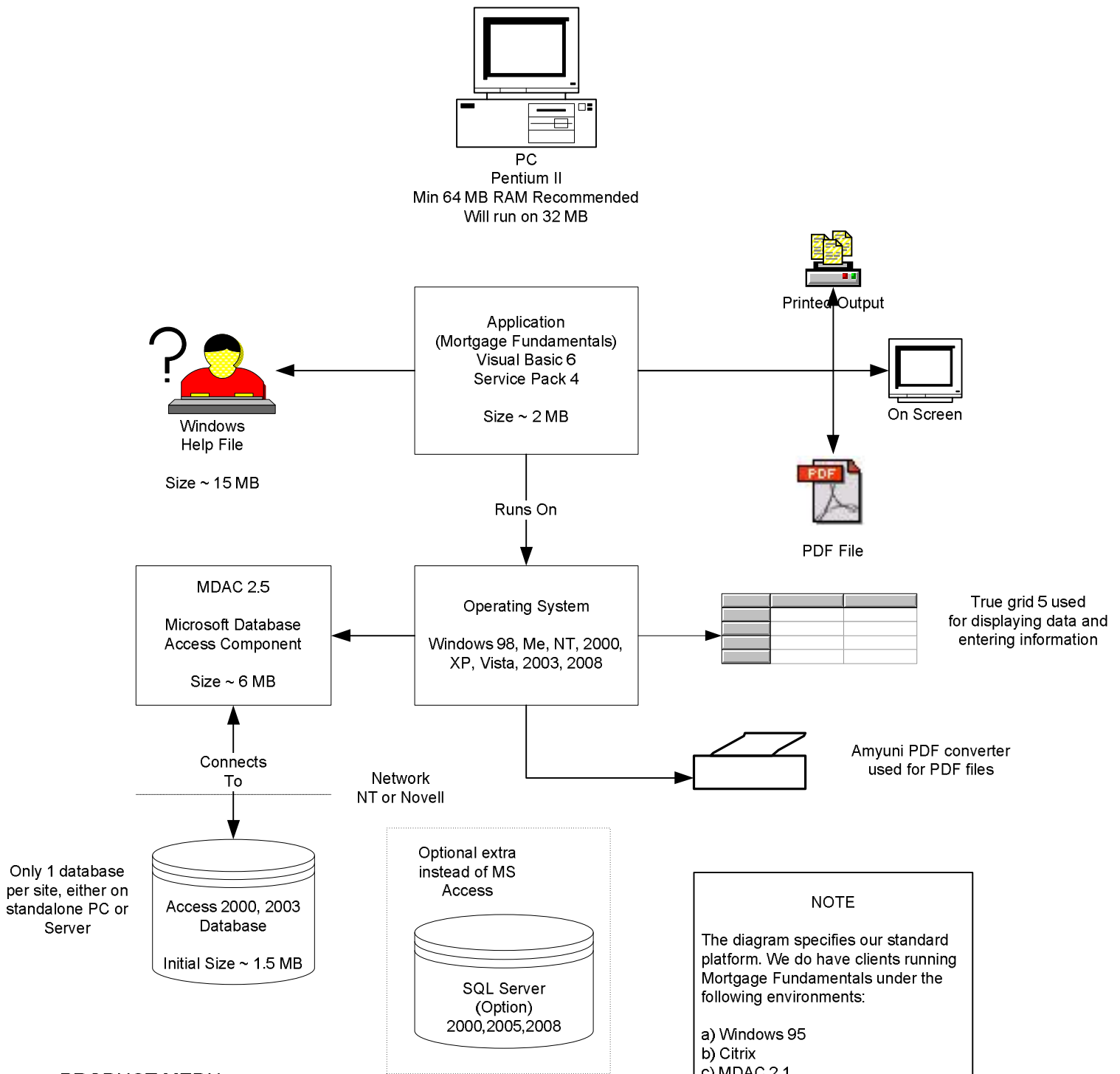


# REDRESS MANAGER



## PRODUCT MEDIA



Product supplied on CD

Standard windows setup  
Contains all components required to run software  
No additional licenses required  
PDF readers available FREE off the internet



Updates via Floppy disk, CD or Email

5 Types of updates available (b+c+d+e loaded via application)



- a) Application update (Standard every 6-12 months)
- b) Lender information update (Standard monthly - subscription)
- c) Interest rate update (Standard monthly - subscription)
- d) DTA rates (Infrequent basis)
- e) User forms (optional extra based on user requirements)

## PRODUCT SUPPORT

9 am - 5 pm Mon - Fri (Excluding bank holidays)

Email / Phone support  
Support included in cost of software  
Super-user contact recommended on each site  
Must have received training to get support